

# Assessment of Trauma Related Disorders in Compensations Settings

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# The Challenges

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- What is an acceptable level of function for a disorder?
- Need for an acceptable standard of diagnosis
- Need for scientifically based decision making by claims managers
- Need to ensure implementation of evidence based treatment

# Trauma in the Workplace

- Environments where trauma is a regular occurrence
  - » Police
  - » Fire
  - » Ambulance
  - » Banks
  - » Hospitals
  - » Prisons
  - » Security companies
  - » Military
- Environments where trauma is infrequent
  - » Transport industry
  - » Mining
  - » Fishing
  - » Agriculture
  - » Heavy industry
  - » Any workplace

# What is a traumatic event?

- DSM IV definition is the benchmark
- The causal role is more generally accepted in the courts
- Less stigmatized than other causes
- Over use of the concept
  - » Bullying
  - » Teachers stress

# Stressor Criterion for PTSD

## A: The Stressor Criterion

The person has been exposed to a traumatic event in which both of the following were present:

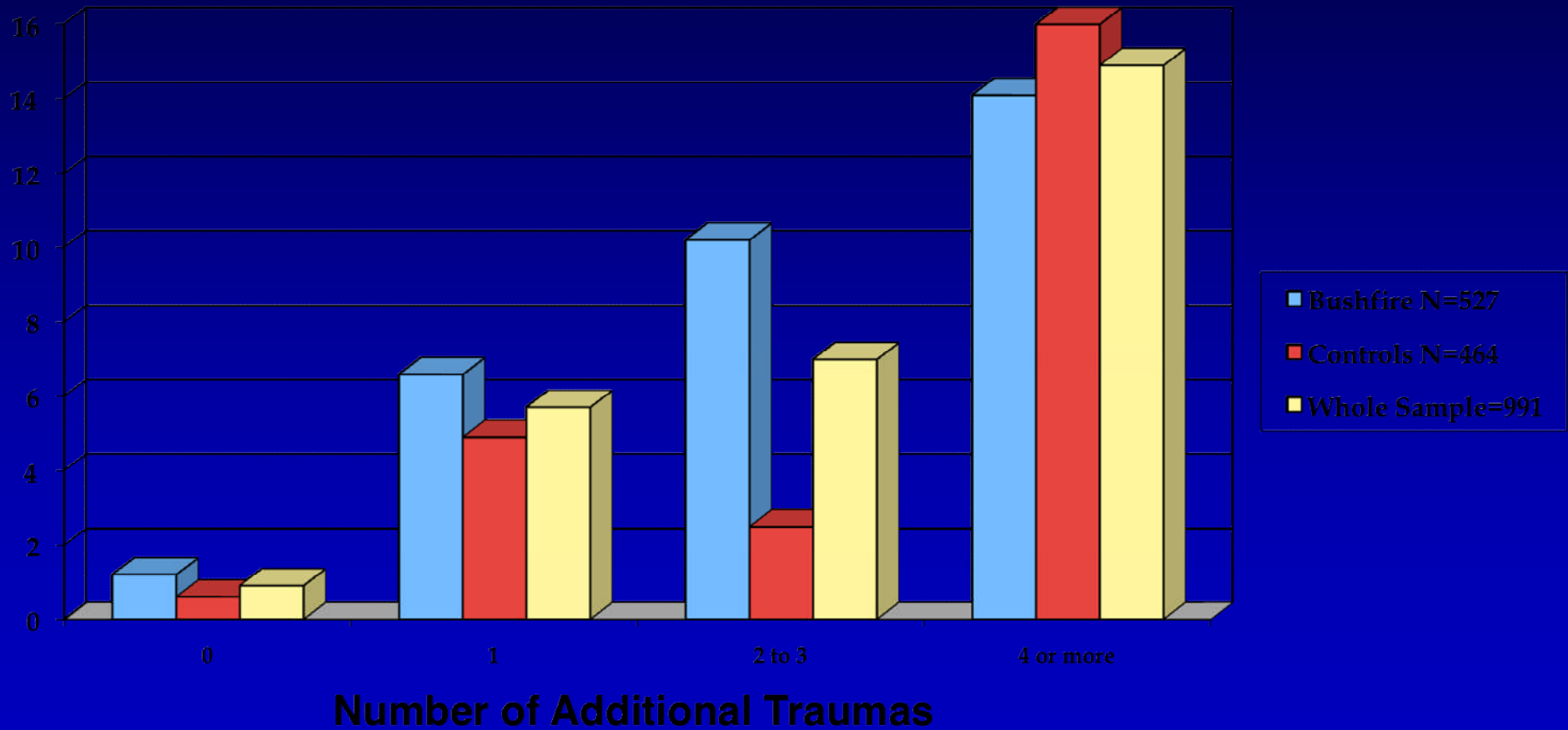
- A1: The person experienced, witnessed, or was confronted with an event or events that involved actual or threatened death or serious injury, or a threat to the physical integrity of self or others
- A2: The person's response involved intense fear, helplessness, or horror

# Principles of Toxicology

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- Level of exposure above which disease emerges
- Monitor individual exposures
- Mitigate the risk of exposure in the industry
- Have protection strategy for individuals
- Illness demands removal from the exposure to the toxin and put the individual in other roles

# Risk (%) of Developing PTSD by Increasing Number of Traumas



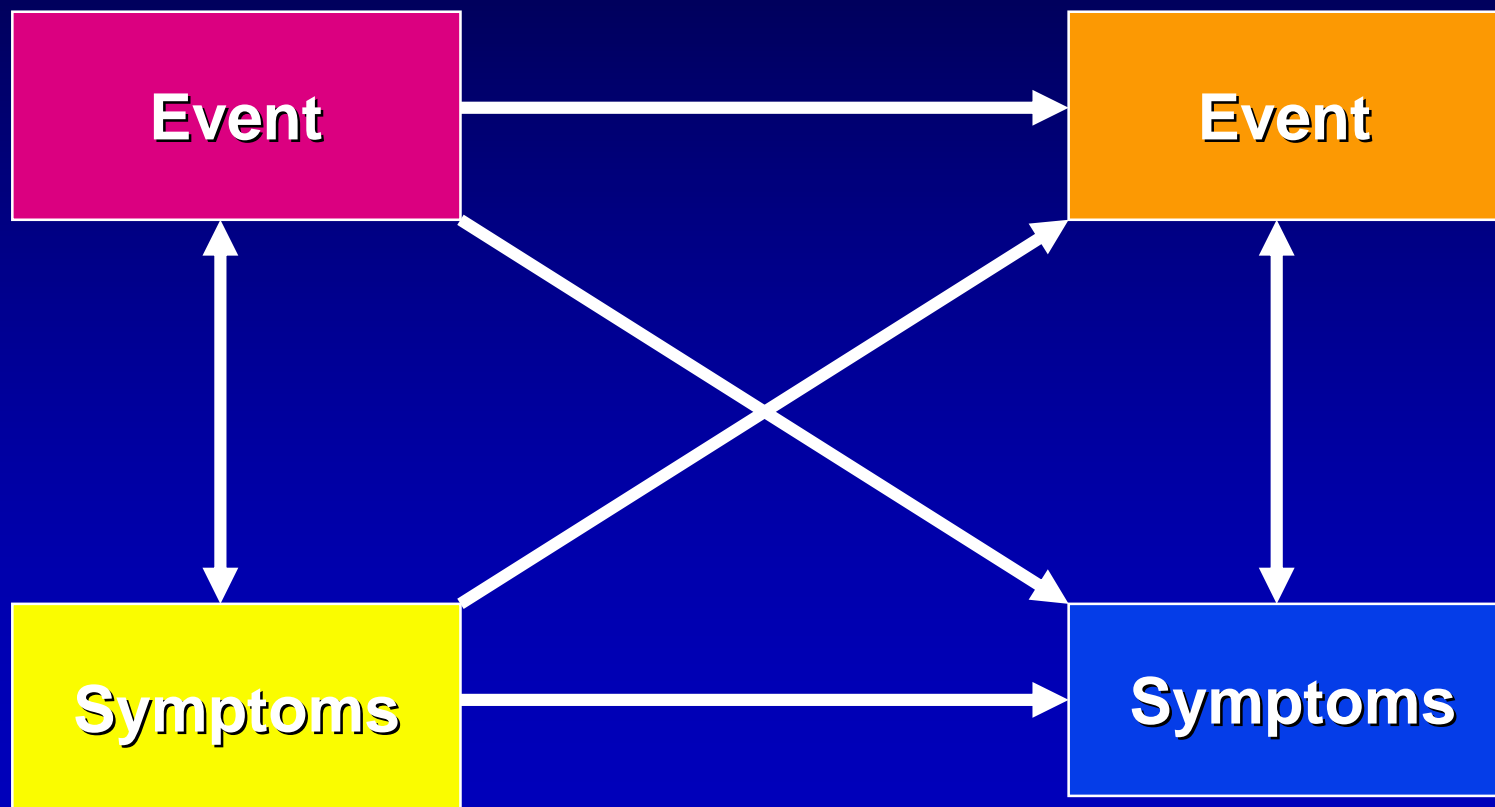
# Types of Stresses

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- Hassles
  - » Administrative
  - » Controllability of workload
- Day to day life events
  - » divorce
  - » financial strain
  - » Illness in family
- Traumatic events

**Time 1**

**Time 2**



# Characteristics of Life Events

- Dependent v's independent
  - » Could this be a consequence of the individual's state of mind
- Attribution
  - » Causal beliefs as determinants of behaviour
- Time window of effect
  - » 6 month effect of day to day stresses
  - » Prolonged window of effect with traumatic stresses
- Sensitization v's hardening
  - » Kindling v's resilience

# Occupational Stresses

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These can be caused by psychiatric disorder as well as being causal

- Supervisor relationships
- Group morale
- Administrative problems
- Workload
- Shift duties
- Interpersonal conflict

# Epidemiology

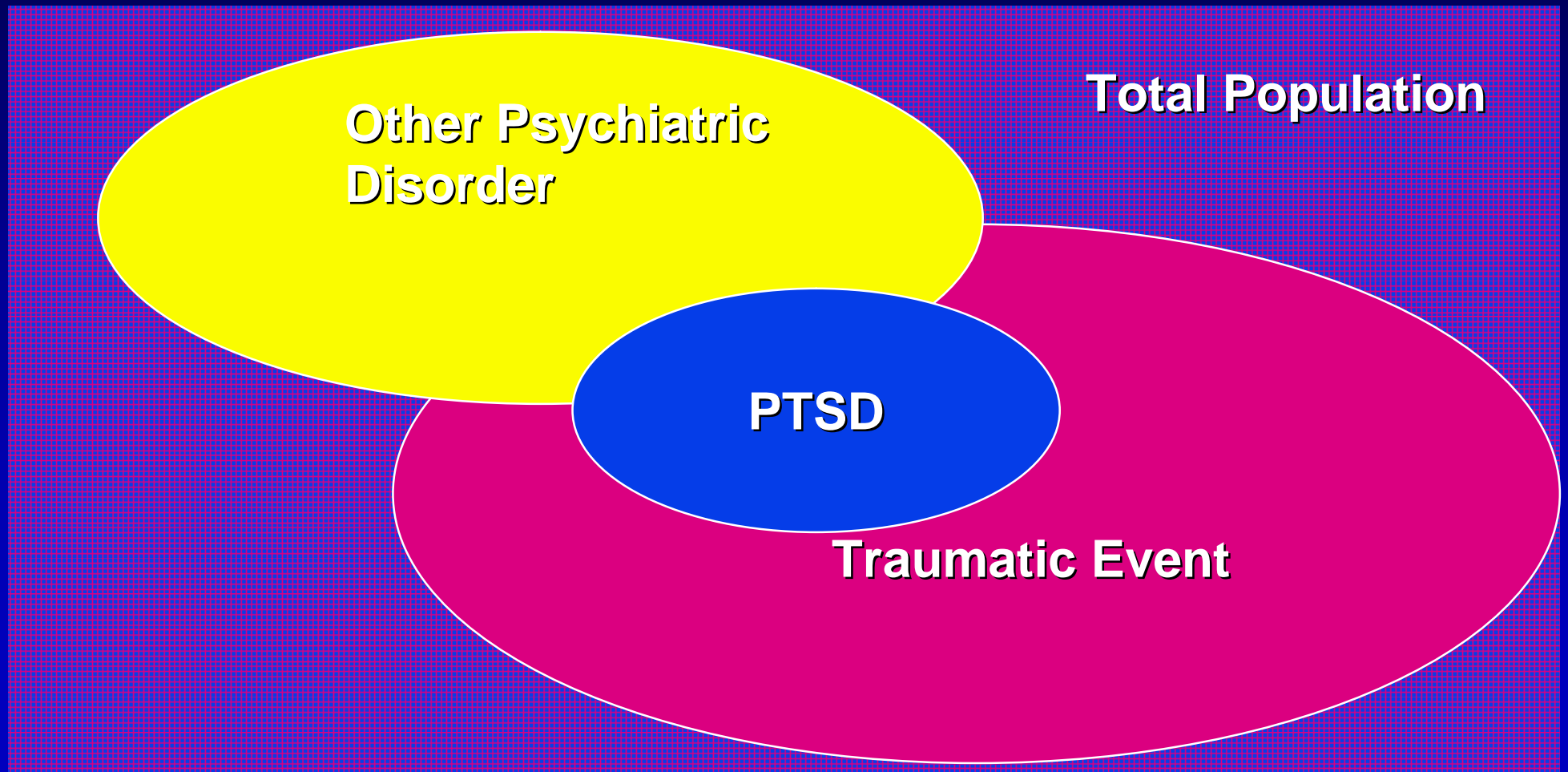
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- Prevalence of psychiatric disorders in the workplace
  - » Remarkably little data
  - » Military is the main source
  - » Disaster affected populations

# 2007 ABS National Epidemiology Survey

- 8,841 people - 60% response rate
- Over 16 years - life time and 12 month prevalence
  - » 45% had a life time disorder
  - » **20% 12 month prevalence**
- 26% of young adults (16-24)
- **12 month prevalence**
- Anxiety disorders 14.4%
- Affective disorder 6.2% - Depressive episode 4.1%
- **Most common disorder**
  - **PTSD 4.6%**
- Substance Use Disorder 5.1%
  - » Alcohol harmful use 2.9%
  - » Alcohol dependence 1.4%

# The Life-Time Risk of Psychiatric Disorder



# History and Assessment

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- Full employment history
- History of trauma exposure but not exclusively
- Detailed history of symptoms and longitudinal course
- Management of stress exposure and interventions by employer
- Other work place stresses and issues
- Past history of psychological treatment
- History of physical health complaints

# Thresholds of reporting

- Psychologisers
- Somatisers
- Normalisers
- Problems of unitary thresholds of detection
- ECG recordings have very little relationship with reported palpitations
- Somatisers are unable to separate relevant and irrelevant
- Very little difference in 24 hour monitoring of arousal in those with anxiety disorders from controls

# Critical Assessment Issues

- Definition of problem
  - » Story of what happened v's the reaction
- Importance of assessment of phenomenology
- Meaning to the individual
  - » The present in the context of the past
- Somatization

# Traumatic Event

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- Nature of experience
- Anticipate likely triggers
- Meaning and self perception of response
- Behavioural reaction to event
- Response of employer
- Physical consequences

# History of trauma

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- Mechanics and proprioceptive features of experience
- Acute perceptions of interpersonal and physiological reactions
- Environmental interaction at the time
- Nature of the emotional reaction
- Acute treatment experience

# DSM-IV Criteria for PTSD

## B: Re-experiencing

The traumatic event is persistently re-experienced in one (or more) of the following ways:

- 1: Recurrent and intrusive distressing recollections of the event, including images, thoughts or perceptions
- 2: Recurrent distressing dreams of the event
- 3: Acting or feeling as if the traumatic event were recurring
- 4: Intense psychological distress on exposure to reminders
- 5: Physiological reactivity on reminders

# Intrusion Phenomena

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- Pain as a traumatic memory
- Kinaesthetic sensations
- Sounds and smells
- Images of the accident and injury
- The treatment environment
- Death or injury of others.

# The Nature of Triggers

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- Provoke the traumatic memory structure
- Real or symbolic similarity with some aspect of the traumatic event
- In a range of sensory dimensions
- May be interpersonal in nature
- Conscious awareness is often lacking
- Awareness minimised by avoidance

# Avoidance and estrangement

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- Avoidance of behaviours or places
- Avoidance of thoughts and feelings
- Psychogenic amnesia
- Social withdrawal
- Loss of sense of pleasure
- Emotional numbing
- Foreshortened sense of the future

3 symptoms required

# DSM-IV Criteria for PTSD

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## C: Avoidance & Numbing (2 – “passive”)

3: Inability to recall an important aspect of the trauma

4: Markedly diminished interest or participation in significant activities

5: Feeling of detachment or estrangement from others

6: Restricted range of affect

7: Sense of foreshortened future

# Avoidance

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- Emotional constriction as a method of coping
- Interferes with the development of goals in treatment
- Problem tolerating the worsening of symptoms during treatment
- Poor attendance - Self motivation and compliance

# DSM-IV Criteria for PTSD

## D: Persistent Hyperarousal

Persistent symptoms of increased arousal (not present before the trauma), as indicated by two (or more) of the following:

- 1: Difficulty falling or staying asleep
- 2: Irritability or outbursts of anger
- 3: Difficulty concentrating
- 4: Hypervigilance
- 5: Exaggerated startle response

# DSM-IV Criteria for PTSD

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## E: Duration

Duration of the disturbance (symptoms in Criteria B, C, and D) is more than 1 month

## F: Impairment

The disturbance causes clinically significant distress or impairment in social, occupational, or other important areas of functioning

# Indirect manifestations of Trauma

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- Increased alcohol use
- Interpersonal and/or family conflict
- Social withdrawal
- Depression
- Somatic distress
- Performance deterioration
- Increased sick leave

# Somatic distress

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- Accounts for over one third of general practitioner and specialist referrals
- Multiple aetiologies -
- Seized upon by sub-specialists rather than generalists

# Saw doctor about physical health complaint

	PTSD		No PTSD	
	(n = 77)	(n = 70)	(n = 77)	(n = 70)
Respiratory	19%	4%	6.69 *	
Musculoskeletal	39%	22%	4.00 **	
Cardiovascular	14%	9%	0.52	
Gastrointestinal	13%	6%	1.06	
Dermatological	17%	9%	1.46	
Urological	1%	4%	0.16	
Headaches & funny turns		17%	9%	1.45

\* P<0.05

\*\*P<0.01

# The issue of memory

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- PTSD is the disorder most associated with pain
- Increased complaints of physical symptoms in many populations
- Importance of somatosensory memory

McFarlane et al (2008) Psychosomatics

# Distinct Syndromes

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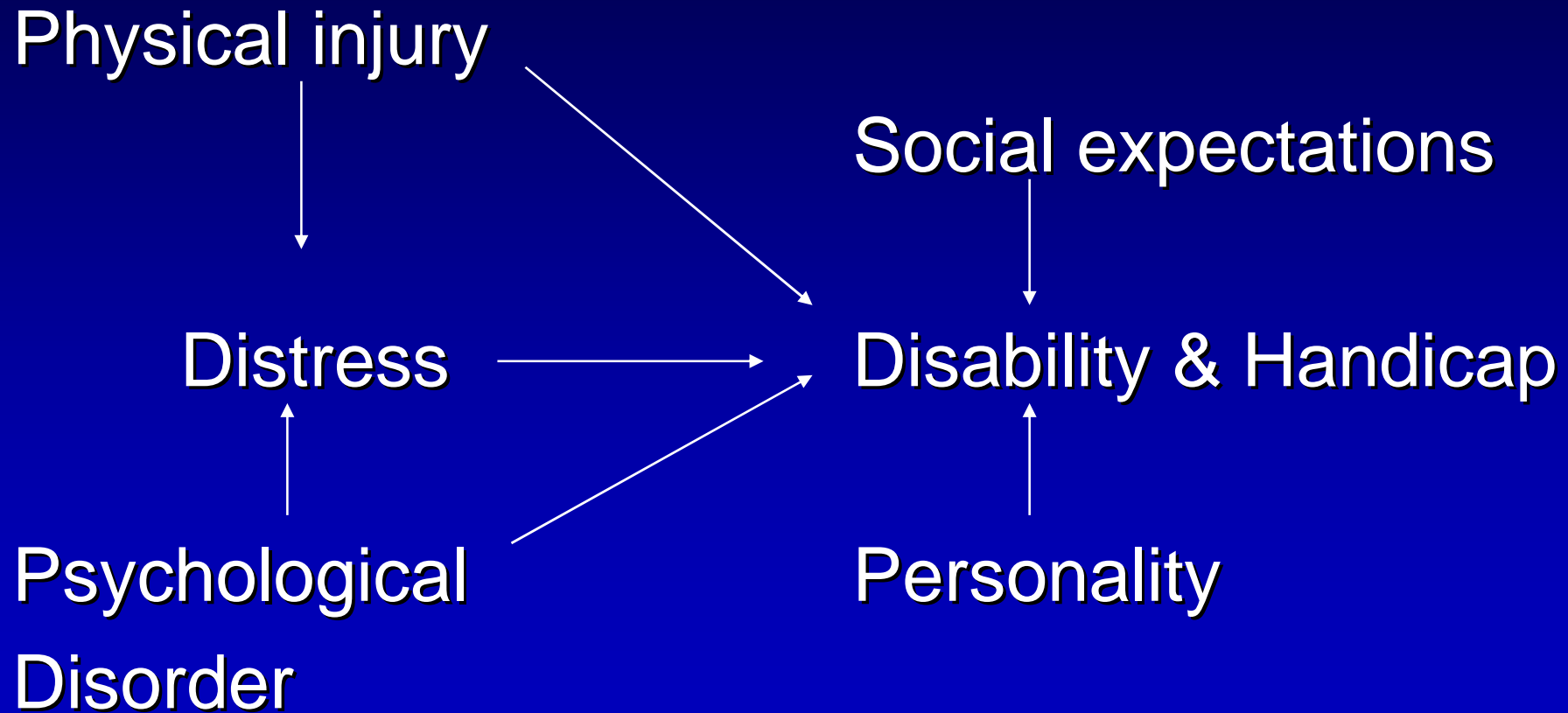
- Chronic fatigue
- Irritable bowel
- Multiple chemical sensitivities
- Fibromyalgia
- Post concussion syndrome
- Whiplash
- Post infectious fatigue

# Shared symptoms

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- Headache
- Poor concentration
- Fatigue
- Muscle pain
- Impaired memory
- Unrefreshing sleep

# Multiple Causes of Handicap



# Objective Assessment

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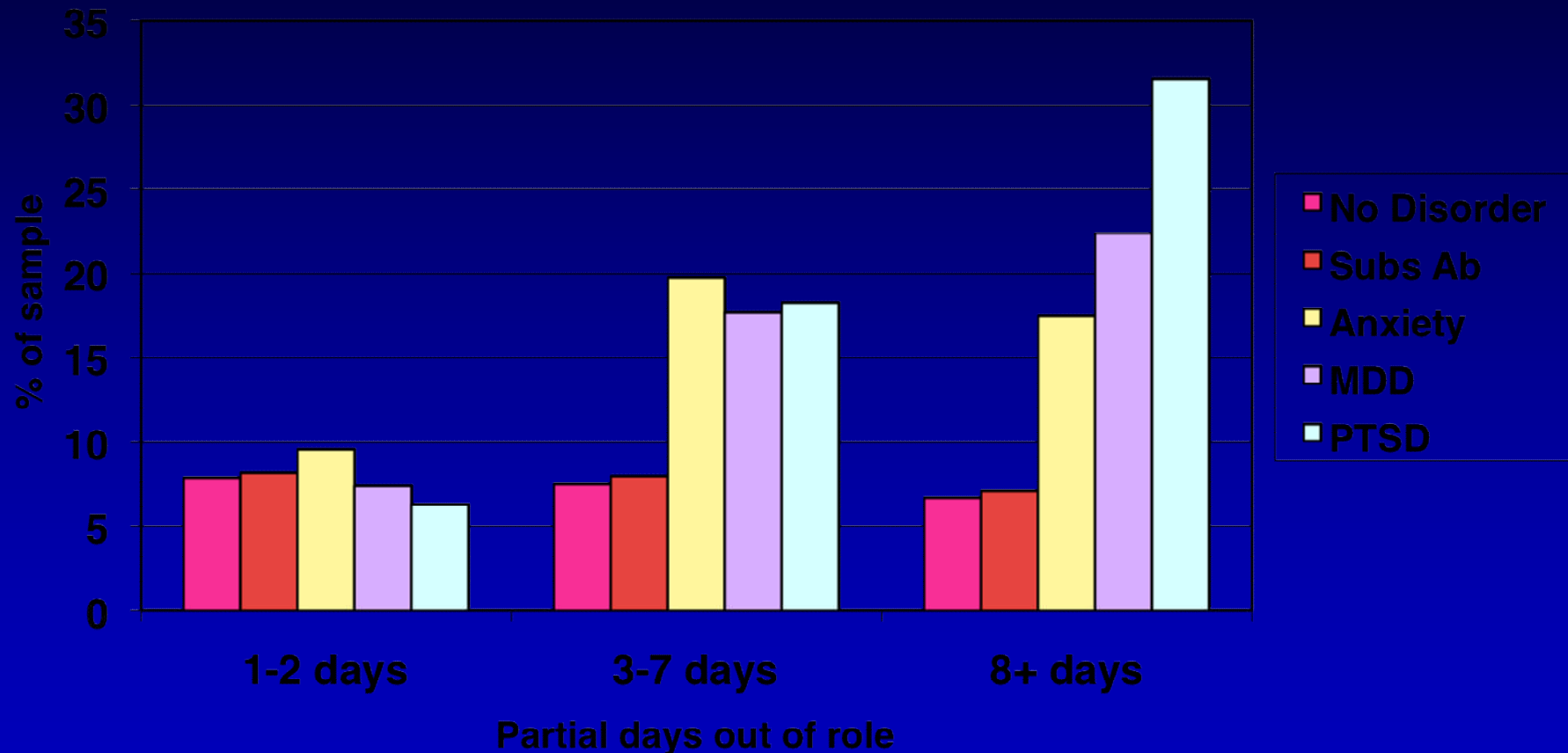
- Separation of the organic causes of symptoms
- Not a process of exclusion of the physical
- Both need to be assessed independently
- Often co-exist

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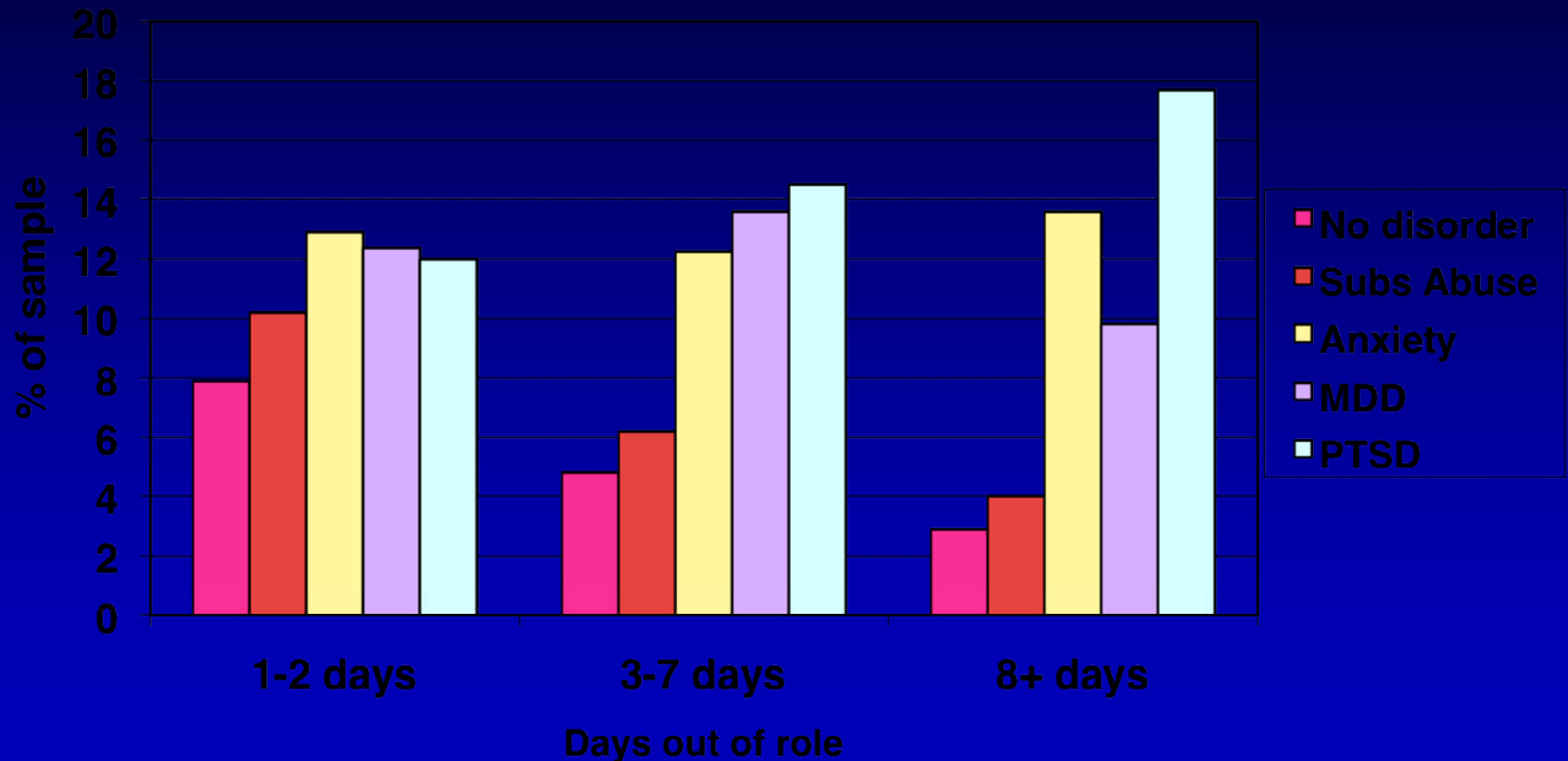
# Burden of Disease Associated with PTSD

# Partial days out of role by disorder



More of the PTSD group than expected had 8+ partial days out of role,  $p < .0001$

# Days out of role by disorder



More of the PTSD group than expected had 8+ days off,  $p < .0001$

# Burden of Disease in NCS

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In terms of impact, prevalence  
and financial burden on society,  
major depression and PTSD  
head the list of mental disorders

Kessler, 2000.

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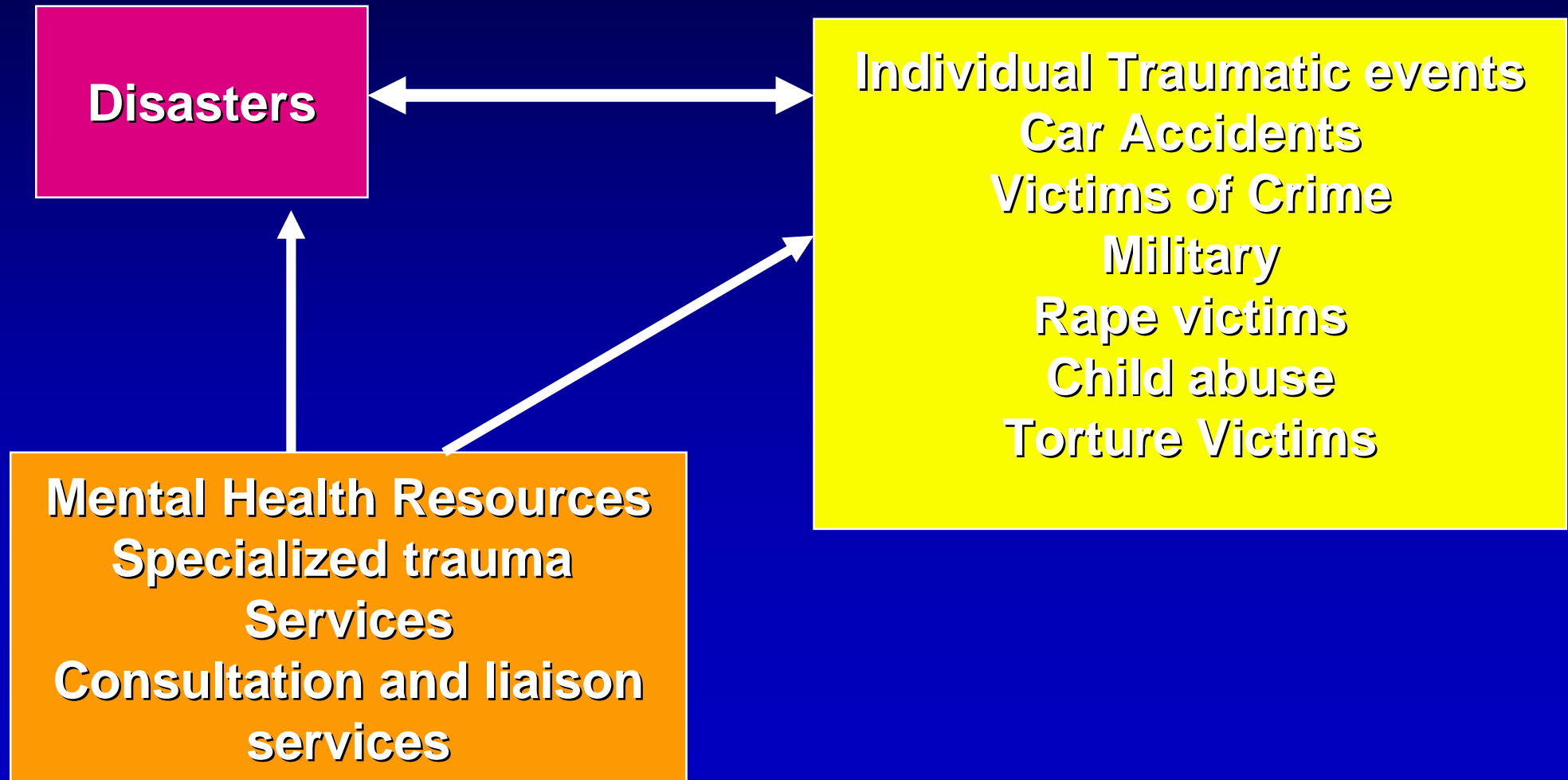
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# Evidence based treatment in a compensation setting: Management issues

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# Trauma related services



# What does epidemiology teach us?

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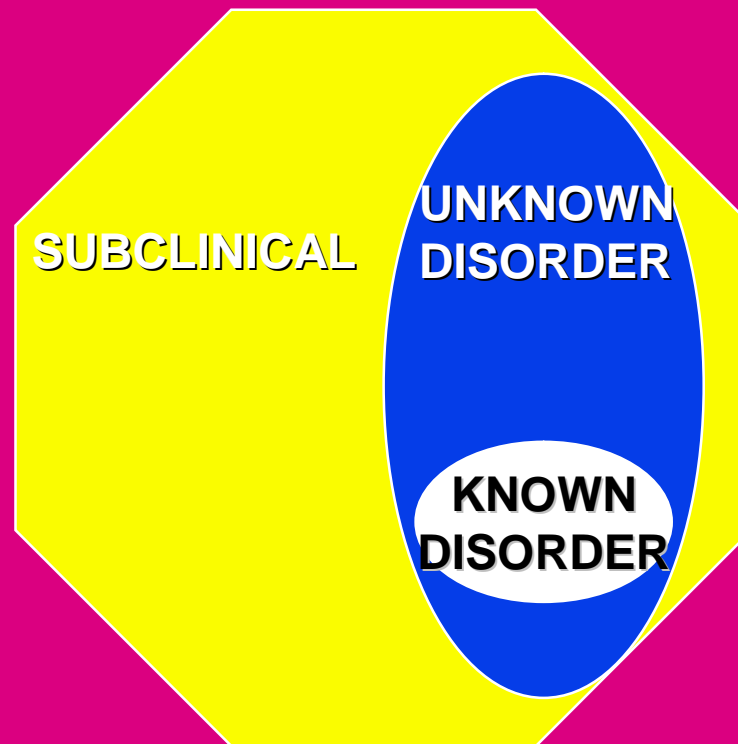
- Traumatic events are far more common than was anticipated
- There will be an interaction between workplace and personal traumatic events
- PTSD is not the only consequence MDD and alcohol abuse
- There is a long delay between exposure and individuals presenting for treatment
- Disorder is the exception not the rule
- Repeated and prolonged trauma exposure is a critical determinant of risk

# Critical Incorrect Misconceptions

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- People who are ill will present for treatment
- People who are ill will be obvious to their supervisors
- All people who are ill have little motivation to work
- Traumatic stress is a created epidemic

# Identification of Morbidity



**WORKFORCE POPULATION**

# Workplace Mental Health Care

- Screening, treatment and telephone follow up
- Significant improvement
- Improved productivity, less absences, less training costs
- Cost/benefit established
- Problem of acceptance and take up
- **Barriers in Australia**
  - » No employer based health insurance
  - » EAP- some not evidence based
  - » Under diagnosis by GP's

Wang et al, JAMA, 2007

# Challenge for Employers

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- Document work place exposures
- Record the exposures of individual employees
- Have a risk management strategy
  - » Psychological first aid - not debriefing
  - » Screening
  - » Anticipated delayed onset
  - » Workplace stress as a proxy indicator

# Advising the Organization

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- Good quality advice with expertise in traumatic stress
- Policy and procedures
- Implementation strategy
- Occupational health service with training
- Line manager training
- Audit workers compensation claims
- Background industrial tensions

# Delay between onset of disease and presentation for treatment

- Replication of the NCS
- 12 month prevalence
  - » 3.6% PTSD
  - » 6.7% MDD
- Mean delay in receiving treatment
  - » PTSD 12 years
  - » MDD 8 years

# Impact of Delayed Identification

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- Further exposure
- Progressive hardwiring of neurobiology
- Decreased efficacy of treatments
  - » Evidence is not clearly established
- Further workplace stress as a manifestation and aggravating factor

# Advising about a case

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- Ascertain the nature of the duties
- What alternative duties are available?
- Speak to supervisor if possible
- Create realistic expectations
- Manage issues raised about the employee - performance issues may be an indication of symptoms

# Advising the Worker

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- Going off work is not necessarily the best strategy but protect from further exposure until treatment is successful
- Explain symptoms and identify environmental triggers
- Importance of early treatment
- Separate the industrial and compensation issues

# Issues for Health Professional

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- Remove from further possibility of trauma exposure if the worker remains at work
- Thorough history and diagnosis
- Need to provide evidence based treatment - NHMRC guidelines
- Ensure that full range of treatments have been covered
- Assess residual disability and risks of further exposure

# Screening in High Risk Environment

- Optimal timing - 120 days
- Need for appropriate measures
  - » Not personality measures such as the MMPI used in selection
- Annual assessment
- Validation of cut offs against clinical interviews
- Follow up with clinical assessment
- Subclinical symptoms are an indicator of risk

# Measures

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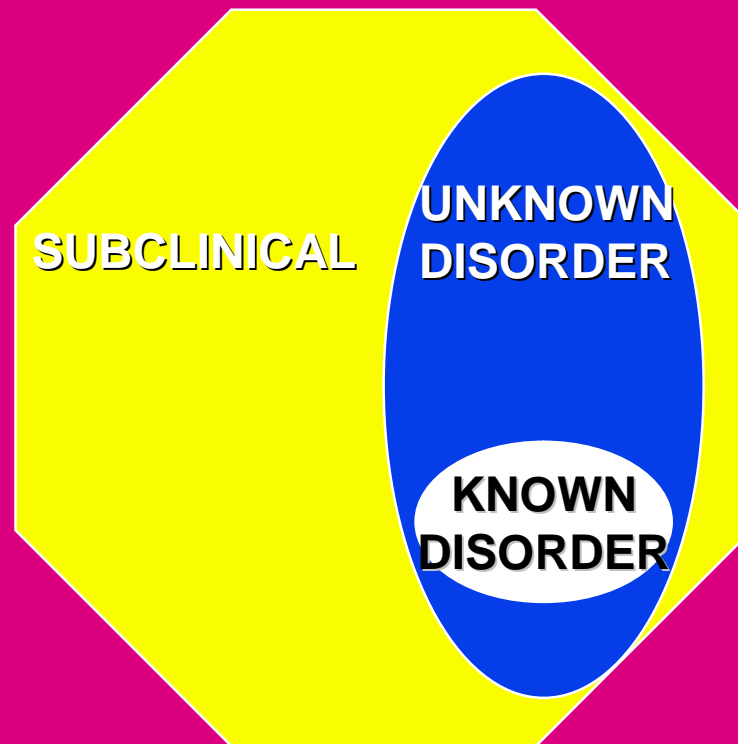
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- Traumatic exposure
- PCL
- K 10
- Audit

# Screening after London Bombings

- Problems of getting access to population
- Defined high risk groups
- 71% screened positive
- PTSD the predominant diagnosis
- Treatment given to 82 with large effect size
- More referrals from screening than GPs who had been contacted
  - Brewin et al, 2008 Journal fo Traumatic Stress, 21 3-8

# Identification of Morbidity



**TOTAL WORKFORCE**

# TREATMENT

# Public Health Perspective

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- The possible interventions
  - Do not over-estimate value of prevention
- Planning and coordination
  - Part of general health policy
- The identification of those at risk
- Need a mental health literacy program

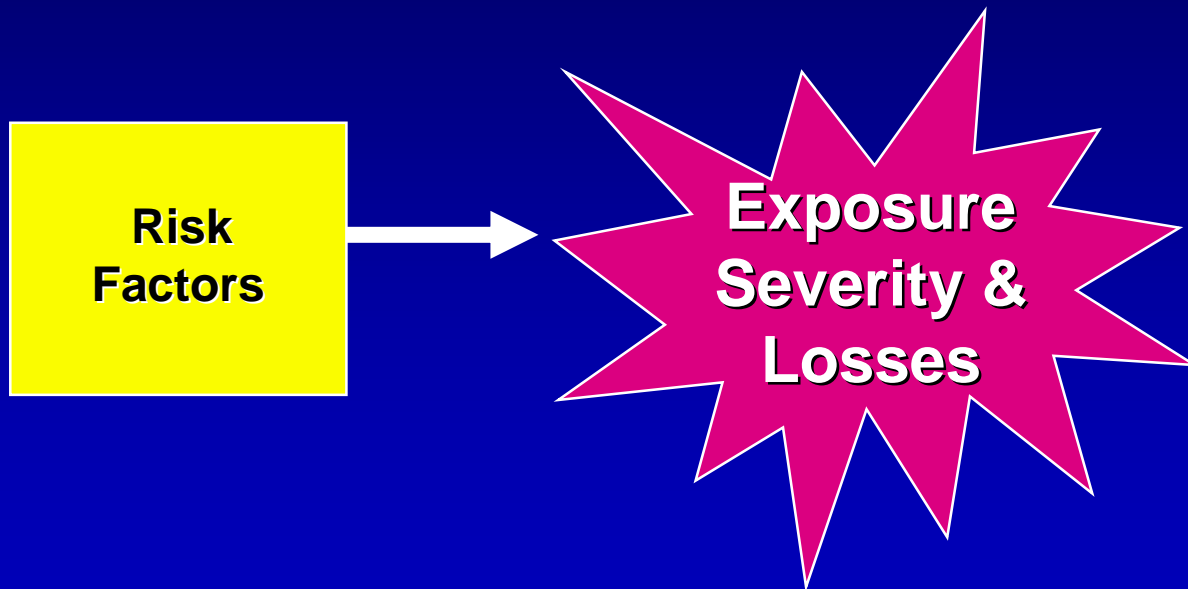
# Modeling of Trauma Impact

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**Risk  
Factors**

# Modeling of Trauma Impact



# Modeling of Trauma Impact



# Treatment Issues

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- Exposure treatment is more effective than supportive counselling
- The linking of the memory with the affect and creating a narrative is critical to treatment
- Implies that a specific treatment is required
- Medication assists psychotherapy

# Therapy principles

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Identify content of flashbacks

Focus exposure on these and on other moments of intense emotion (hotspots)

Modulate arousal so that individual is fully aware and does not dissociate (graded exposure, 3rd person narratives, typing vs. writing)

# Early Intervention in PTSD

- 97 individuals with PTSD in initial months after MVA
- 3 interventions, CBT, self help book and repeat assessment
- Outcome
  - » CBT 11% PTSD
  - » Booklet 61% PTSD
  - » Follow up 51% PTSD
    - » Ehlers et al, 2004

## Breuer and Freud: Psychological mechanism of hysterical phenomena (1893)

“...each individual hysterical symptom immediately and permanently disappeared when we had succeeded in bringing clearly to light the memory of the event by which it was provoked and in arousing its accompanying affect, and when the patient had described that event in the greatest possible detail and had put the affect into words.” (p 57)

# Possible Improvements

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- At the point of registration of a traumatic injury, a psychological screen should be administered
- Greater effort at maintaining in the workplace following traumatic events
- Referral to high quality multidisciplinary health service
- Matching activity to disability

# Occupational Health Service Management responsibilities

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- Advise about monitoring trauma exposure
- Assist identifying individuals at risk
- Advise about rotation in high risk groups
- Train supervisors
- Healthy life style and resilience programs
- Maintain relevant organisational knowledge base
- Monitor injury and sick leave patterns

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